

Risk Assessment – Exposure to COVID-19 in the workplace

Centre name: ALL Centres – UK

Date of next review: After UK Governmental Department Announcement

Assessment carried out by: Keith Lee Date assessment was carried out: 12th May 2020 Review Date: 24 Sept 2020 : 19th July 2021

COVID -19 (Coronavirus)

COVID-19 affects the lungs and airways of those infected and are primarily spread through respiratory droplets, which mean to become infected, people generally must be within six feet of someone who is contagious and come into contact with these droplets. It may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or their eyes.

Symptoms of COVID-19 appear usually within two to 14 days after exposure and include fever, cough, runny nose and difficulty breathing. Generally, these infections can cause more severe symptoms in people with weakened immune systems, older people, and those with long-term conditions like diabetes, cancer and chronic lung disease.

What are the hazards?	Who might be harmed and how?	What are you already doing to control the risks?	What further action do you need to take to control the risks?	Who needs to carry out the action?	When is the action needed by?	Done
Potential Exposure to COVID – 19 (Coronavirus):	Employees, Customers, Visitors, Members of the public, Contractors.	Use guidance from World Health Organization and NHS to ensure the risk assessment is following the latest advice. Follow UK Government guidelines in reducing the likelihood of exposure.	Ensure the 'Polite Notice' issued on the 10th March informing customers not to enter the premises if suffering from coronavirus symptoms, is displayed on the reception entrance doors (Removed for updated posters after	Centre Manager Keith Lee	13-May-20 Review	13-May-20
		Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze.	review)		18-Jul-21	



		Put used tissues in the bin straight away.	Consider 'Social Distancing' where possible.	All Staff	Reviewed 18-Jul-21	Ongoing
		Wash your hands with soap and water often – use hand sanitiser gel if soap and water are not available.				
		Clean and disinfect frequently touched objects and surfaces.				
		Do not touch your eyes, nose or mouth if your hands are not clean				
		Ensure vulnerable persons (elderly, pre-existing health condition, lower immunity etc.) employees are individually assessed.				
		Wear gloves when receiving or handing back car keys.				
		Ensure gloves are worn when working on or moving vehicles.				
Entering work place.	Employees, Customers, Visitors, Members of the public, Contractors.	PPE is worn by all members of staff. Guidance poster from Government to show we are COVID-19 Secure	New Signage informing everyone entering the premises of the risks of COVID-19	All Staff	Reviewed 18-Jul-21	Ongoing
		Employees should wash their hands at first instance and before leaving work.	Face coverings may still be worn by customers and staff at their discretion.	Everyone	Reviewed 18-Jul-21	Ongoing
		Employees who show any signs of COVID-19 symptoms to be sent home				



Customers entering the reception to either drop off or pick up their vehicle.	All staff, Customers.	 straight away and arrange a COVID test. Any contractors attending the centre should consider social distancing and use PPE when applicable. Hand Sanitizer is available on entering the reception area. PDQ Machine to be cleaned after each use or prior to customer using. Any Customers showing symptoms of COVID-19 must be politely asked to leave. Reception door and windows to be opened to increase ventilation in line with government guideline where possible. 	Social Distancing should be considered when talking and dealing with customers. Sneeze Screens can remain on the counter tops to act as a protection barrier between the staff and customers.	Centre Manager Centre Manager	Reviewed 18-Jul-21 Reviewed 18-Jul-21	Ongoing
Entering customers' vehicles.	All staff	Disposable seat covers and floor mats in use. Disposable gloves to be worn by all staff entering vehicles. Clean and wipe door handles, Steering wheel and switches.				



Customer waiting and toilet areas.	All Staff and Customers.	Frequent cleaning to be carried out.Sanitiser and blue disposable roll available to use for chairs etc.Bins emptied daily or more frequent.Windows to be opened where possible to increase ventilation.				
Staff rest room and toilet.	All Staff	COVID-19 Information sheet in place. Encourage staff to have their breaks outside in well ventilated areas. Wash hand signs in place. Cleaning rotas in place for more frequent cleaning regime.				
Continued Working.	All Staff, Contractors.	 PPE Levels are checked and in use. Safety Toolbox Talks are carried out on a monthly basis. Electronic reporting of Health and Safety issues and supplies in use. Handwashing is encouraged more frequently and in line with government guidelines. 	Social distancing should be considered by all staff members in the workplace. Consider using the same 'buddy technician' when carrying out any two man tasks. Technicians to wear face coverings in vehicles with customers.	Centre Manager All Staff All Staff	Reviewed 18-Jul-21 Reviewed 18-Jul-21 Ongoing	Ongoing



Disposable gloves are were more	Ease Coverings		Povioured	Ongoing
Disposable gloves are worn more	Face Coverings	All Staff	Reviewed 18-Jul-21	Ongoing
frequently and disposed of.	Face coverings are not scientifically proven to stop catching COVID-19.		10-Jui-21	
Pipe emptied deily or more frequently	Staff may use their own face			
Bins emptied daily or more frequently.				
	coverings or the supplied face			
	covering should they feel the need, BUT this MUST be kept clean by the			
	individual. Staff who choose to wear			
	face coverings should;			
	Wash your hands thoroughly with			
	soap and water for 20 seconds or			
	use hand sanitiser before putting			
	a face covering on, and after			
	removing it.			
	• When wearing a face covering,			
	avoid touching your face or face			
	covering, as you could			
	contaminate them with germs			
	from your hands.			
	Change your face covering if it			
	becomes damp or if you've			
	touched it.			
	Continue to wash your hands			
	regularly.			
	Change and wash your face			
	covering daily.			
	• If the material is washable, wash			
	in line with manufacturer's			
	instructions. If it's not washable,			
	dispose of it carefully in your			
	usual waste.			



Training	All Staff	Internal memos have been sent out along with memos to each individual's personal email accounts informing them of COVID-19 exposure and safe systems of working. Email Memo has been issued to ALL employees relating to the new laws. E-Learning package on xCenta relating to COVID-19 exposure to be completed by ALL employees.	Updated Risk Assessment to be sent to all area managers for them to inform their staff of all current changes.	Area Manager	Review 18-Jul-21	30-Jul-21
Cleaning	All Staff	 Personal Protective Equipment (PPE) Hands to be washed with soap and water for 20 seconds after PPE has been removed. Clean and disinfect frequently touched objects and surfaces. Do not touch your eyes, nose or mouth if your hands are not clean. Use disposable cloths or paper roll and disposable mop heads, to clean all hard surfaces, floors, chairs, door handles and sanitary fittings, following one of the options below: Use either a combined detergent disinfectant solution at a dilution of 1,000 parts per million available chlorine; 				



		 Or A household detergent followed by disinfection (1000 ppm av.cl.). Follow manufacturer's instructions for dilution, application and contact times for all detergents and disinfectants; Or If an alternative disinfectant is used within the organisation, this should be checked and ensure that it is effective against enveloped viruses. Now Wash Your Hands' signs installed in all Toilet and Washroom facilities. 		
Accident and emergencies	Employees, Customers, Visitors, Members of the public, Contractors.	 Any accident or emergency MUST be dealt with in the usual way throughout the COVID-19 situation. People do not have to stay 2m apart if it would be unsafe to do so. People involved in the provision of assistance to others should pay particular attention to sanitation measures immediately afterwards including washing hands. 		

More information on managing risk: <u>www.hse.gov.uk/simple-health-safety/risk/</u>